

Background of Author – Bretta Kelly www.businessmsc.com and www.cissoftware.com

Master of Science in Industrial Engineering, Arizona State University, December 1998. Area of concentration; Management of Technology. Bachelor of Science in Industrial Engineering, Arizona State University, May 1990. Emphasis on Quality Control, Advanced Statistics, Computer Aided Design and Manufacturing, and Engineering Economy and Administration.

Bretta has worked for more than 15 years in a wide range of manufacturing industries implementing and managing Business Management Systems. Her experience ranges from process control systems for Intel Corporation, ISO systems management at Varian Tempe Electronics to implementation of Business Management Systems for more than 20 Aerospace, Electronics, and other manufacturing companies.

Bretta has experience in Quality Management, Quality Supervisor, Industrial Engineer, Program Management, and Auditing experience with ISO 9001:1994, ISO 9002:1994, ISO 9001:2000, AS 9100. RABQSA Certifications; #Q08350 and #A08350; QMS Lead Auditor, AS 9100 Auditor. HACCP and SQF 1000 and 2000 auditing and expert training and several ISO 9001:1994, 9002:1994 and ISO 9001:2000 and AS 9100 implementations and transitions.

Bretta began her consulting career in 1999; implementing, managing, training and auditing ISO 1994, ISO 9001:2000 and AS 9100 programs for semiconductor, aerospace, chemical, cosmetic and distribution companies. More than eighty percent of the company's certification audits resulted in zero Nonconformances, and of the remaining, no more than one or two. She also conducts third party audits for registrars in a wide variety of industries. In addition, she conducts internal audits and facilitates management reviews for her clients on an on-going basis helping them analyze data and implement cost saving improvements in their business operations.

Bretta began as a reseller of CIS Software in 2005 and is now a CIS Certified Consultant and President of CIS World Wide Sales Group, LLC. www.ciswwsg.com