



# International Management Systems Research

Research conducted August 2006  
on behalf of LRQA

# Research Scope

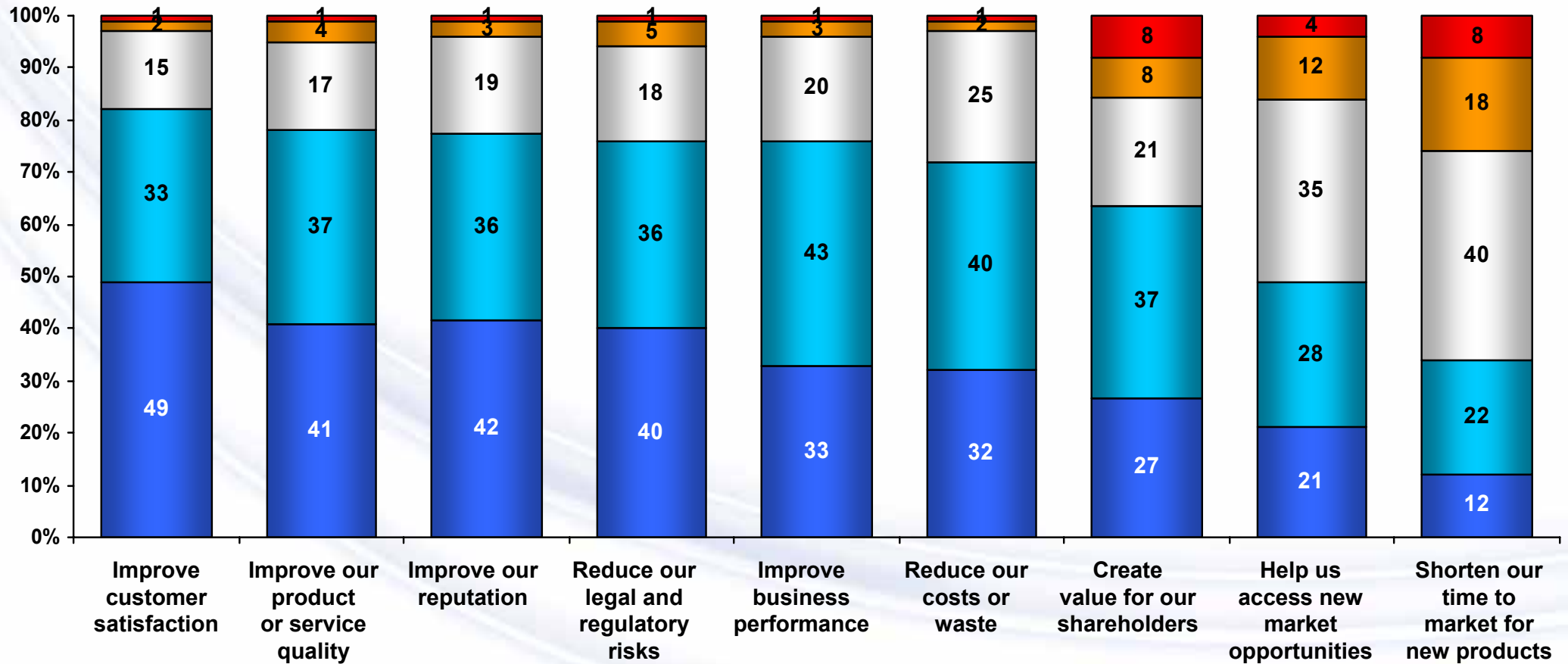
- **A total of 350 interviews were conducted with company directors or senior managers, involved in the way management systems are used in their companies**
- **Research was conducted with companies in the UK, France, Netherlands, Spain, United States, China and Japan**
- **All respondents worked for companies that employed a minimum of 1000 employees**
- **All companies are externally assessed on at least one international standard in environment, quality, health and safety or another discipline**

# Areas Covered by the Research

- **Desire to improve management system**
- **Social obligations**
- **Organisational Reporting**
- **Transparency**
- **Management systems in emerging markets**
- **Improving management systems over time**
- **Integration**
- **Assessing systems**
- **People and systems**
- **The image of management system professionals**

# The Desire for Organisations to Improve their Management Systems

# Improving Management Systems



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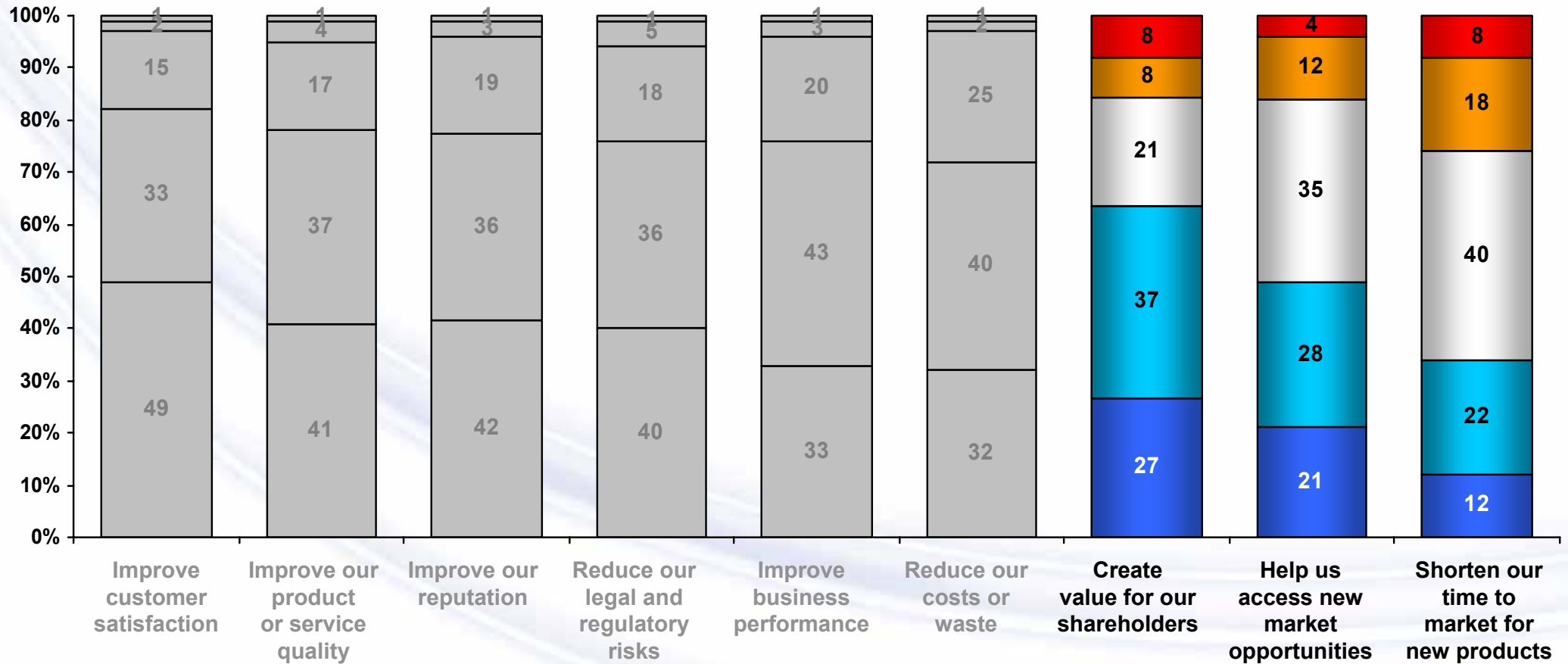
Agree strongly



Disagree strongly



# Improving Management Systems



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Agree strongly

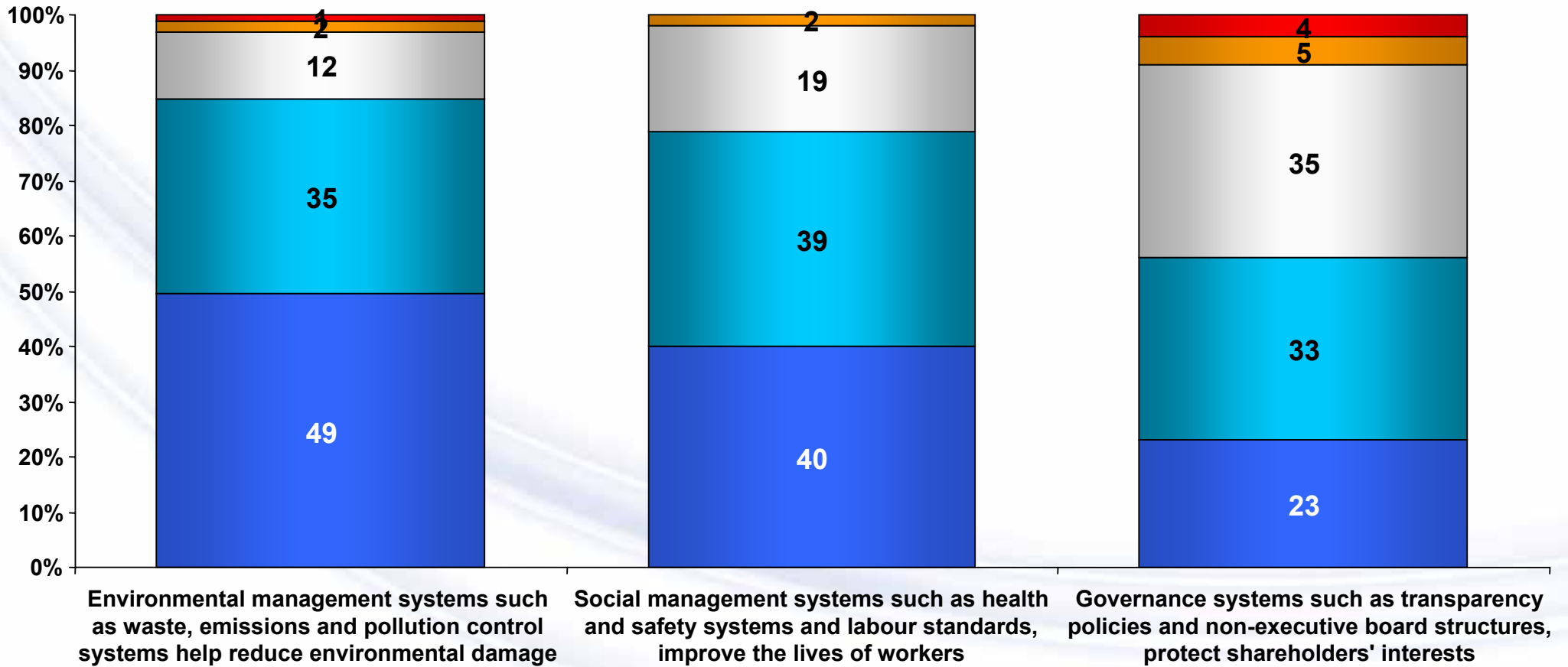


Disagree strongly



# Using Management Systems to Meet Social Obligations

# Social Obligations



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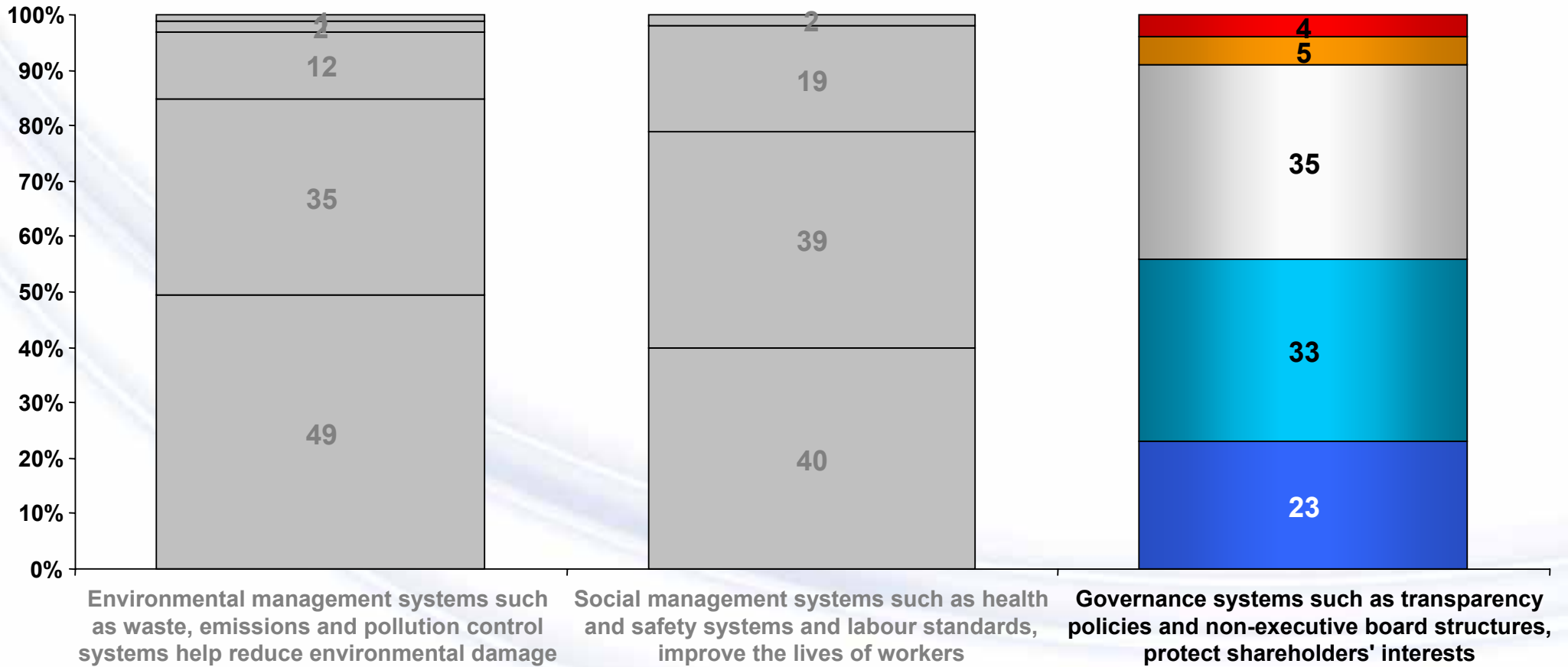
Agree strongly



Disagree strongly

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# Social Obligations



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Agree strongly

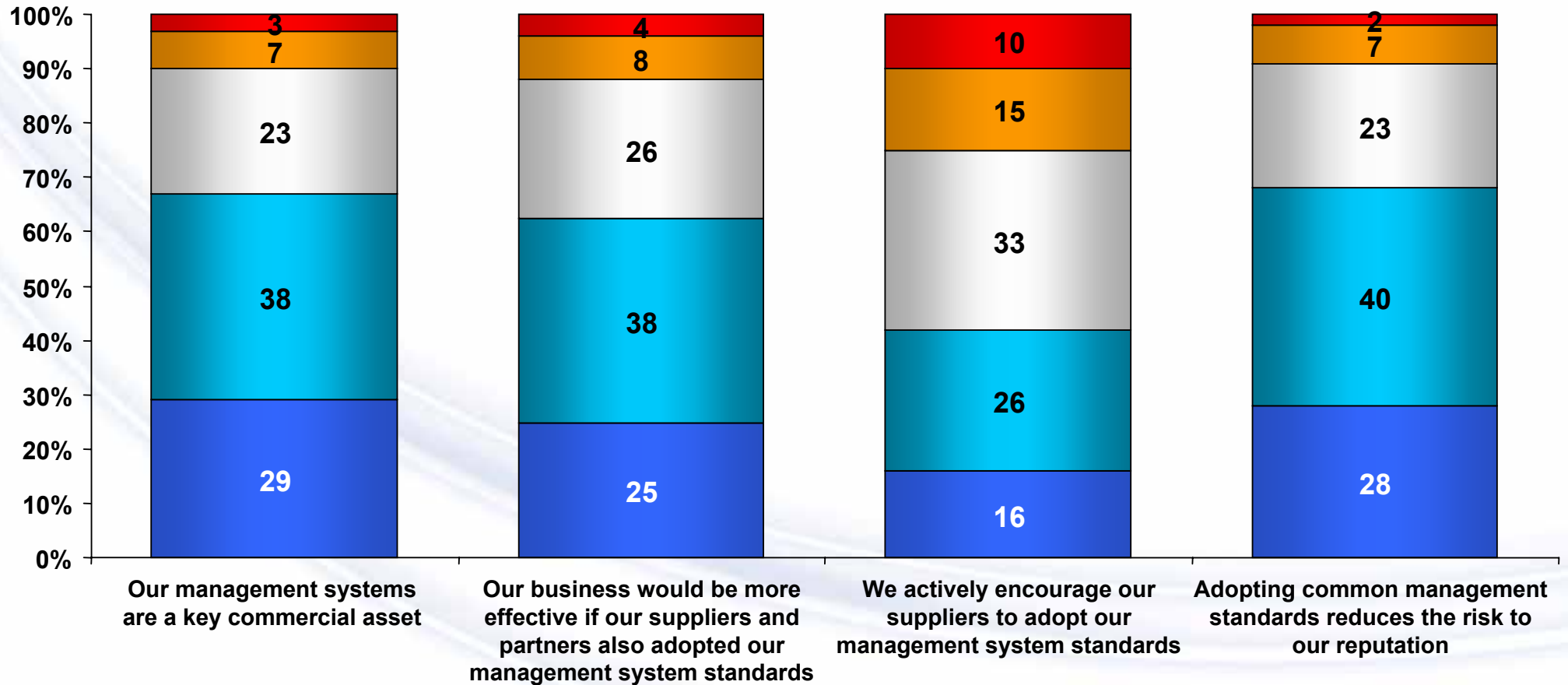


Disagree strongly

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# Transparency in Sharing Management Standards

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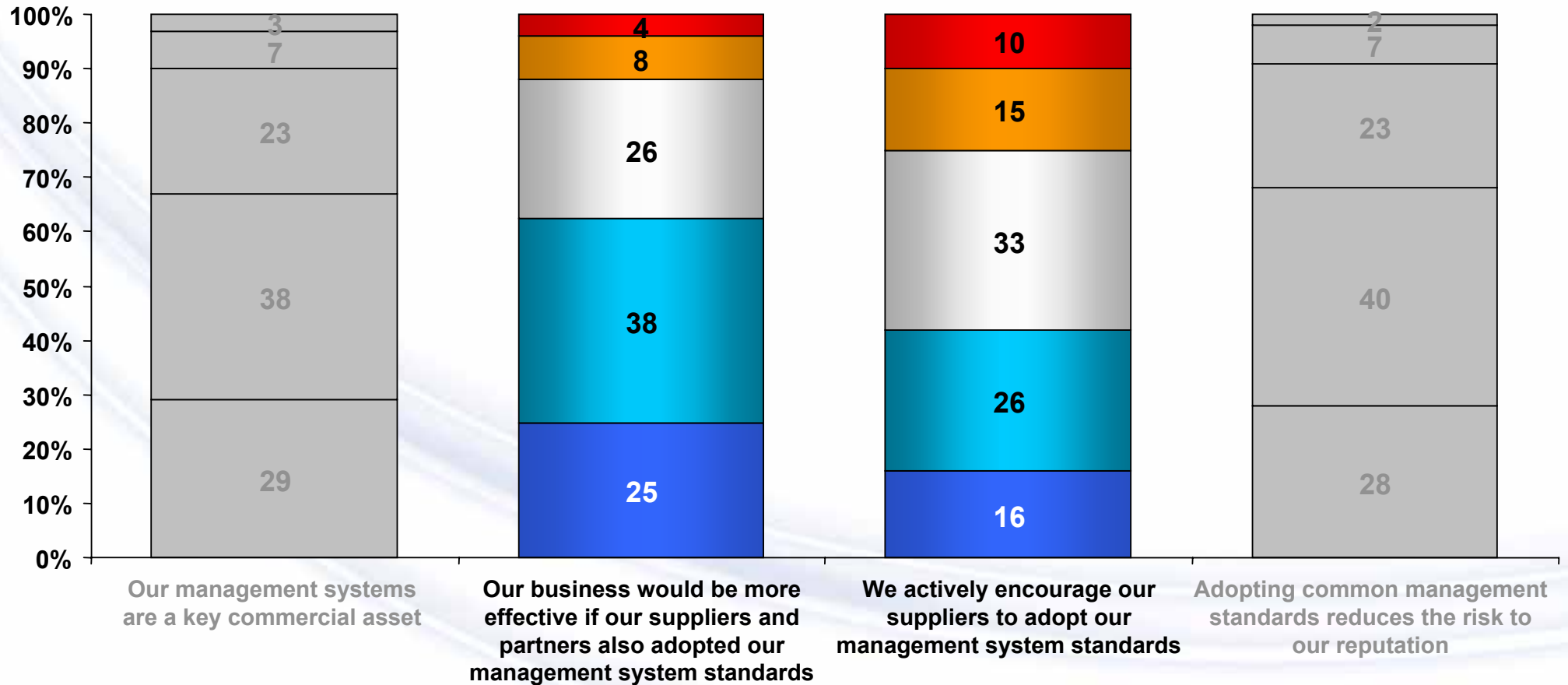
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Agree strongly

Disagree strongly

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# Transparency in Sharing Management Standards



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Disagree strongly

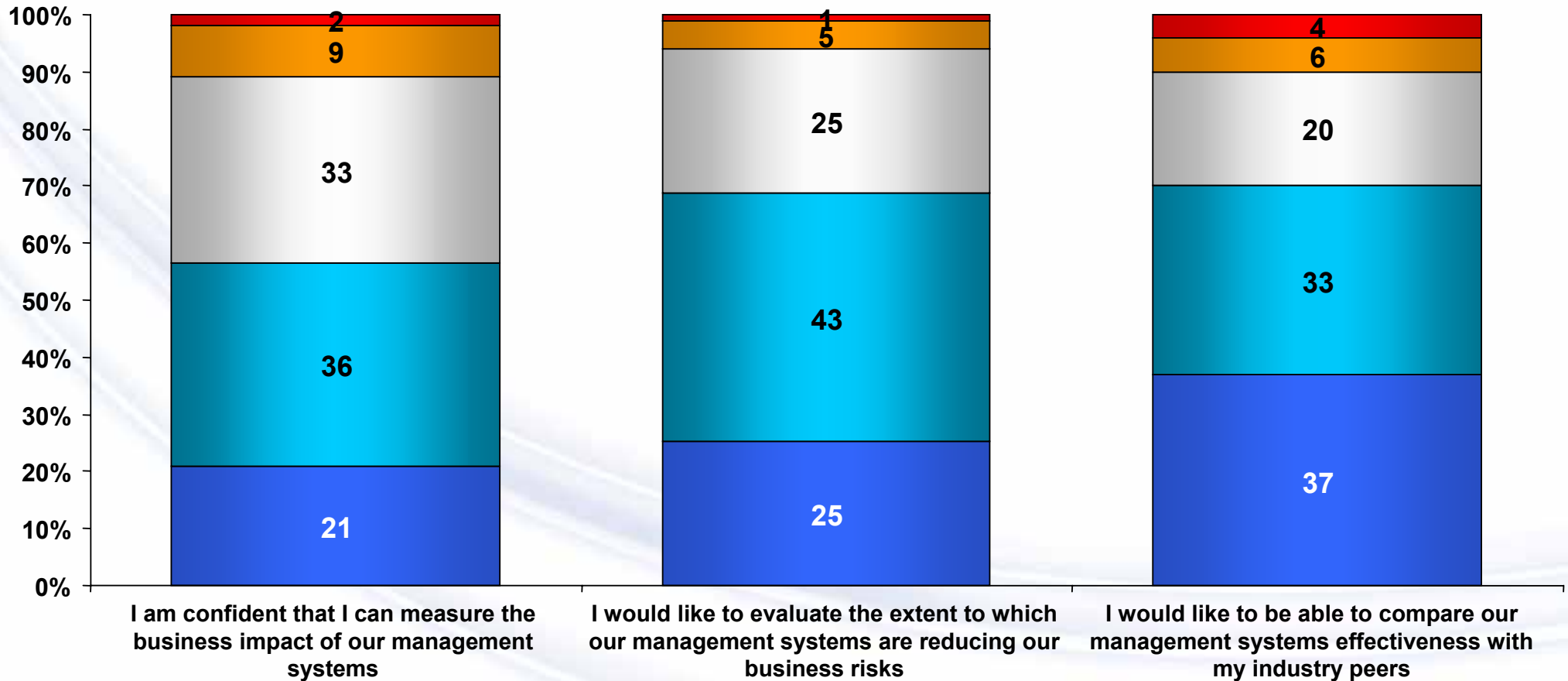
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# Improving Management Systems Over Time

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# Improving Management Systems Over Time



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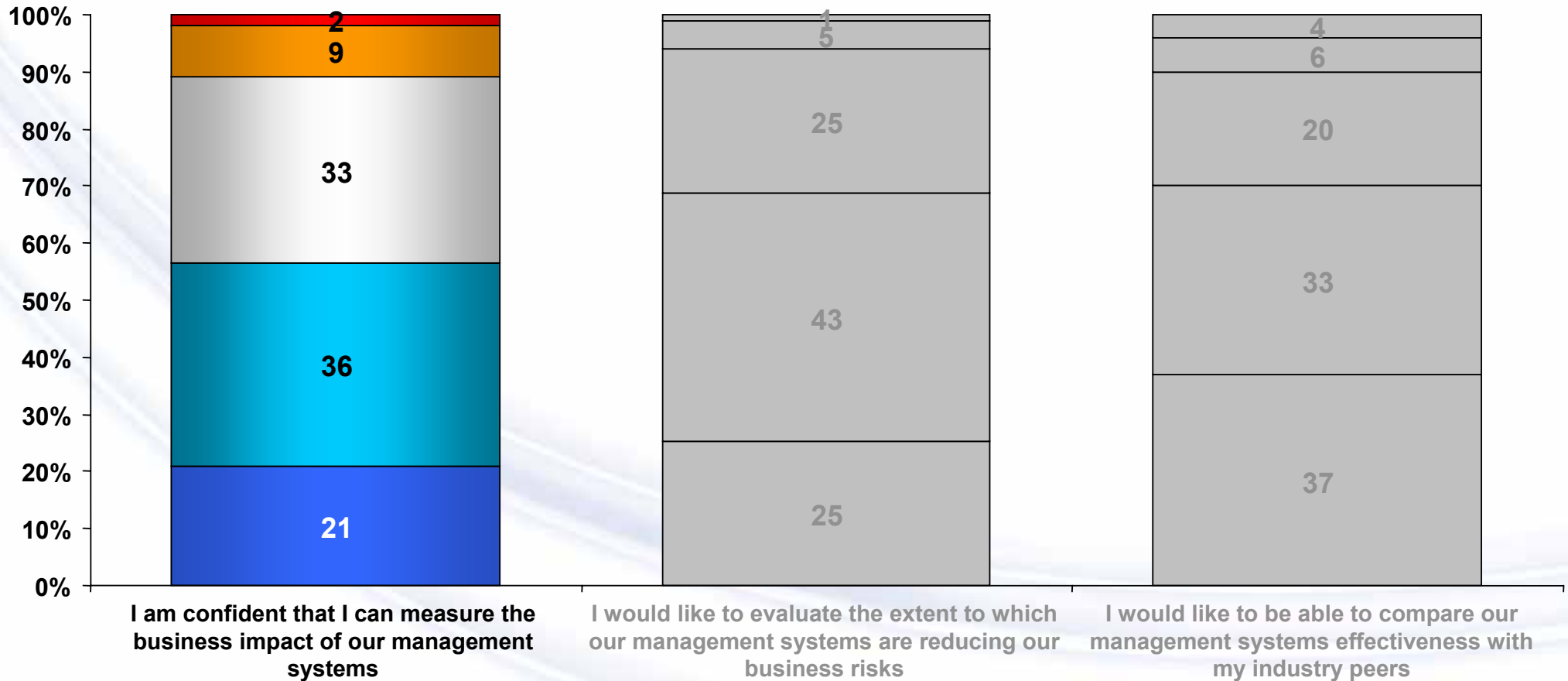
Agree strongly



Disagree strongly



# Improving Management Systems Over Time



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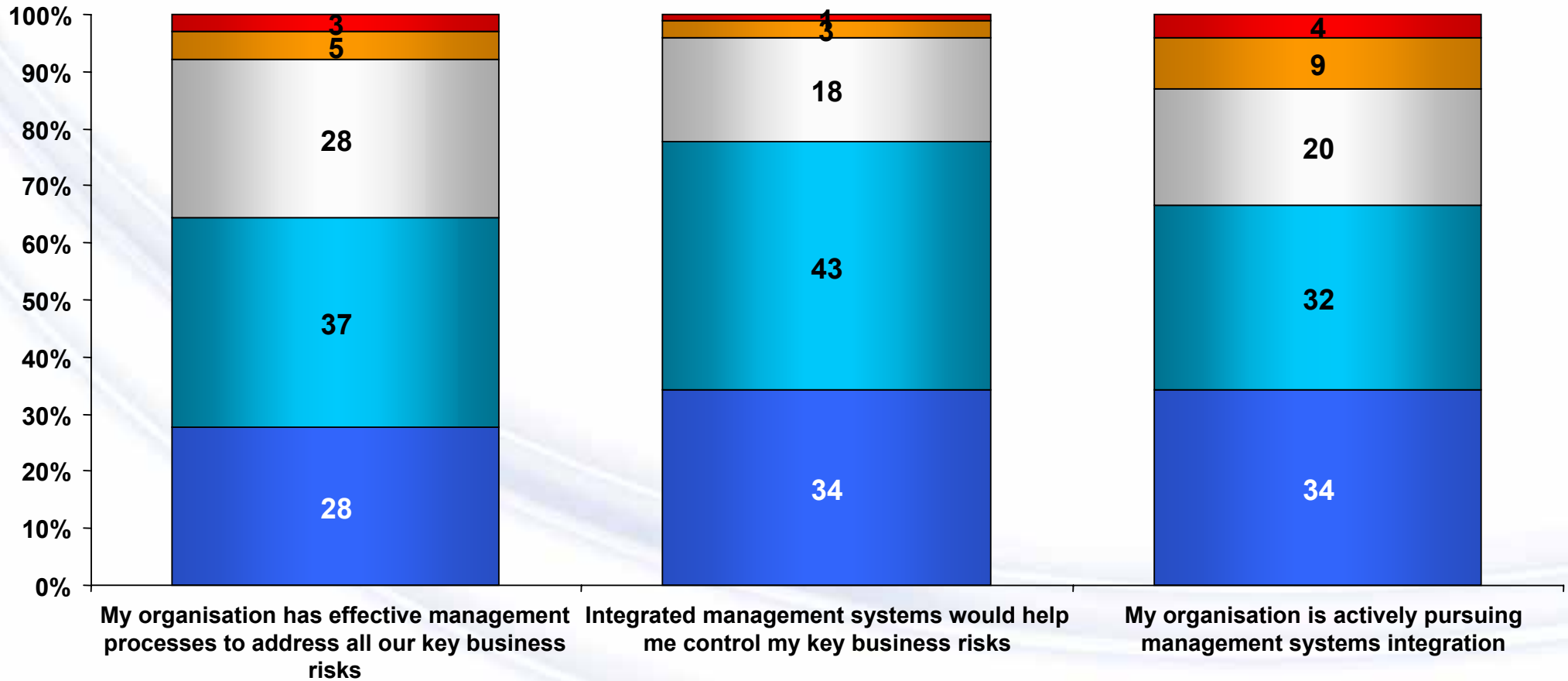
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# Integration of Management Systems

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# Integration of Management Systems



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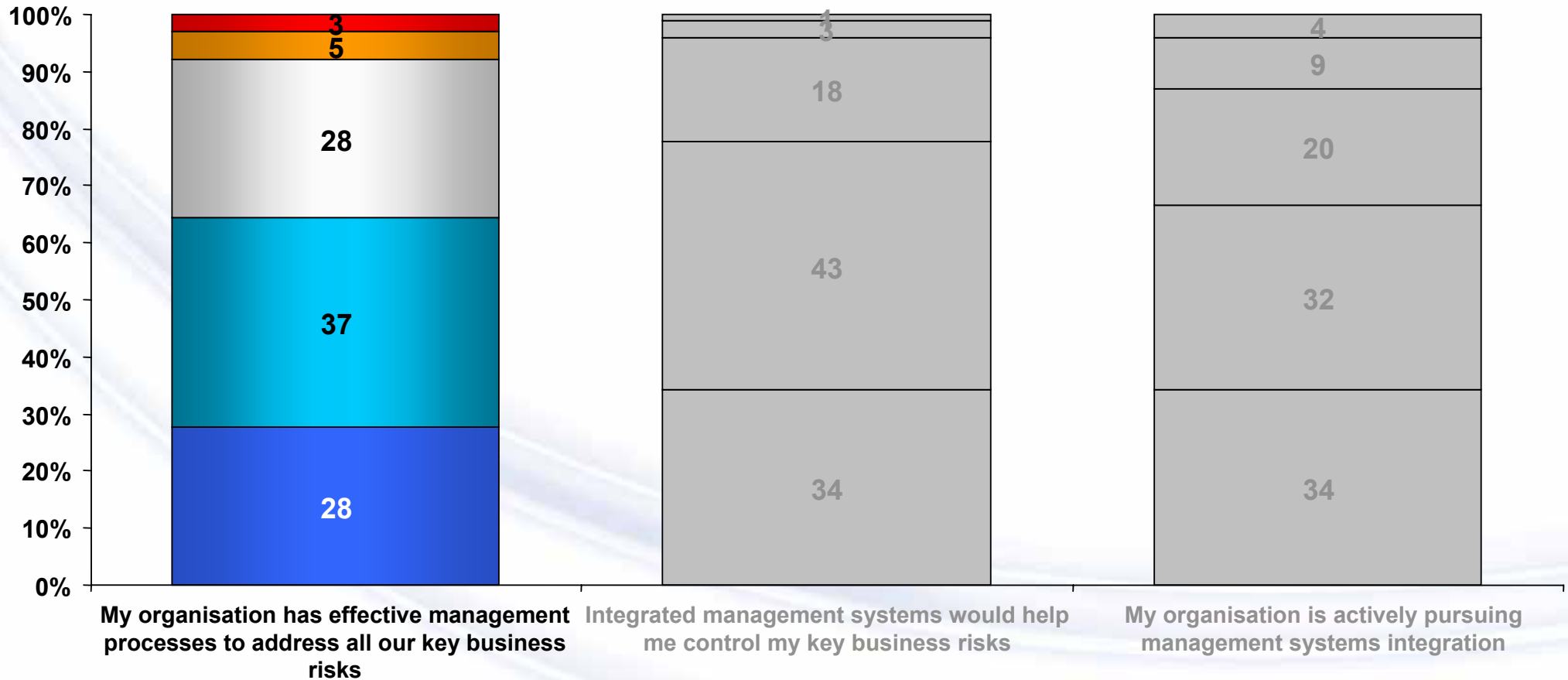
Agree strongly



Disagree strongly



# Integration of Management Systems



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Agree strongly



Disagree strongly

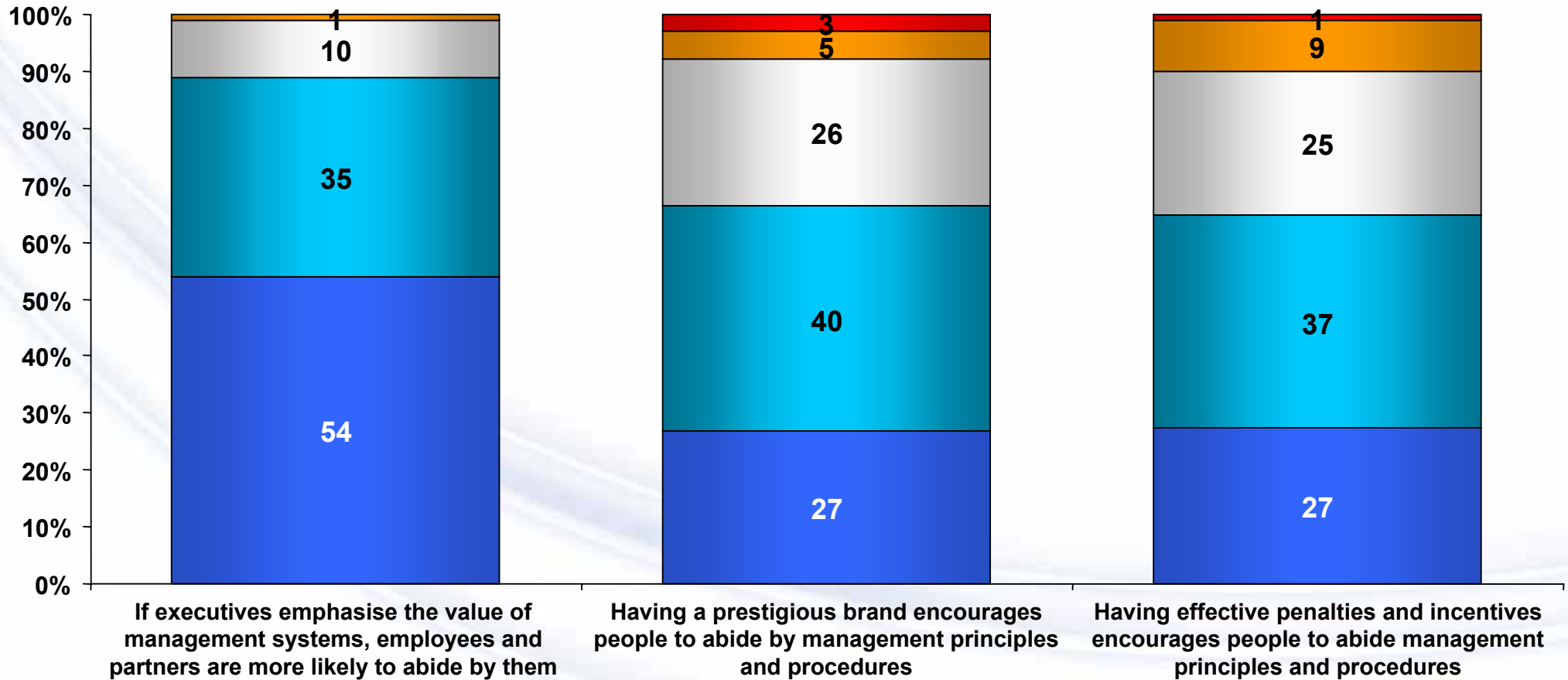
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# The Role of People in Your Systems

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# The Role of People in Your Systems



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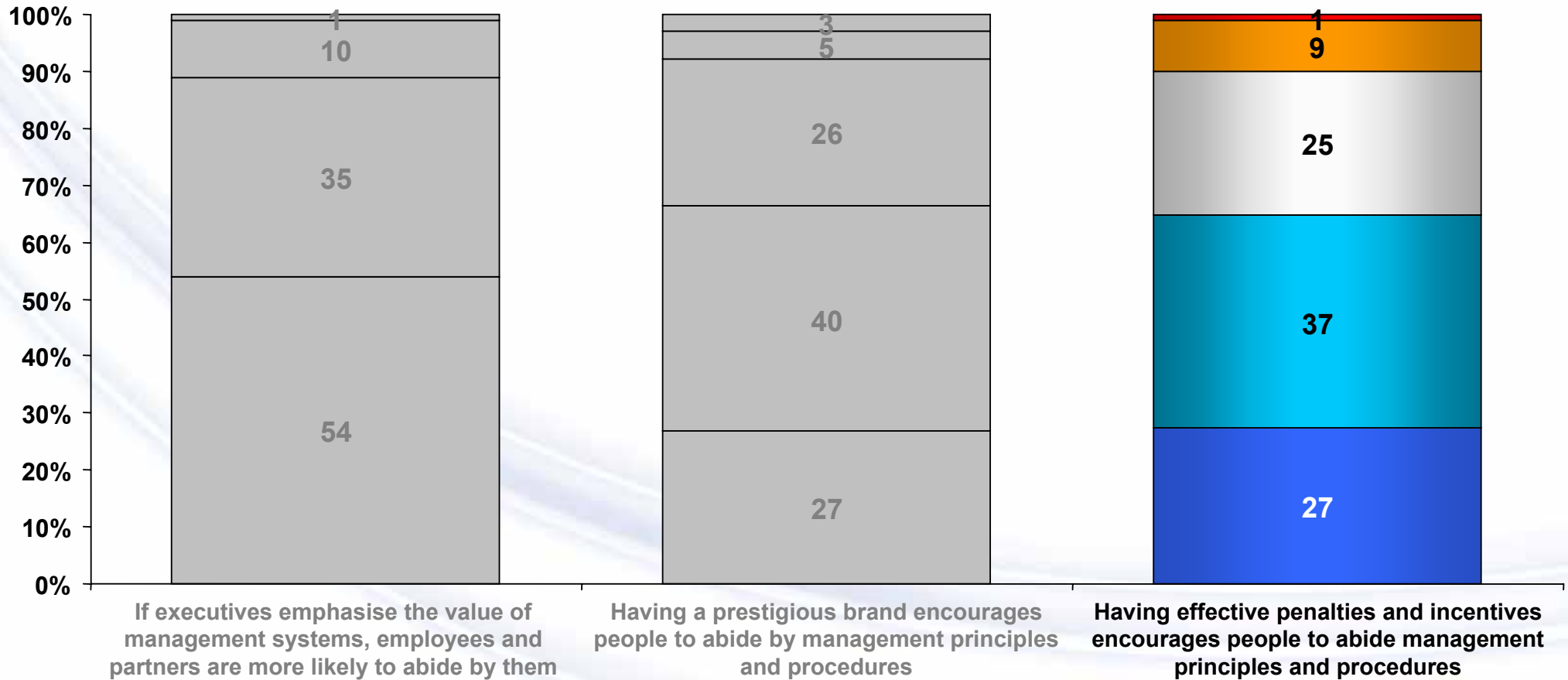
Agree strongly



Disagree strongly

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# The Role of People in Your Systems



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Disagree strongly

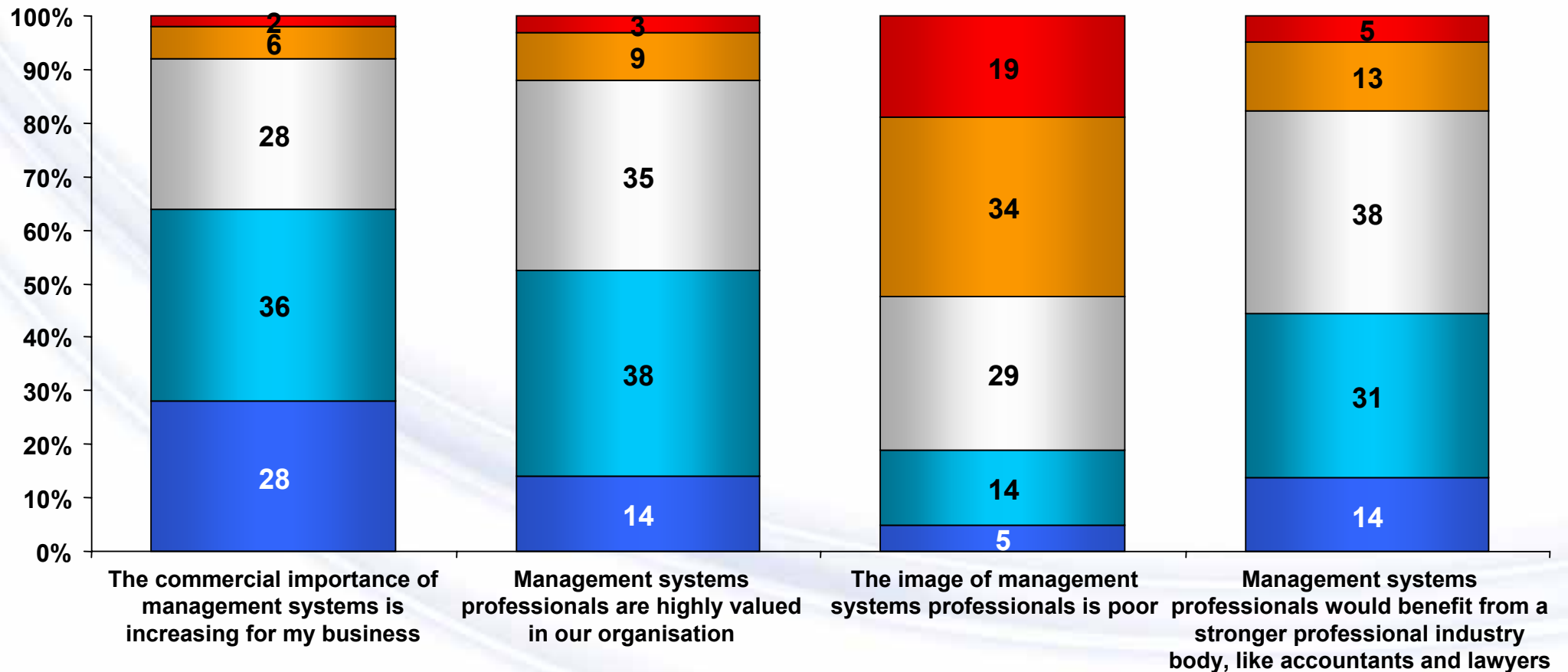
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# The Image of Management Systems Professionals

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# The Image of Management Systems Professionals



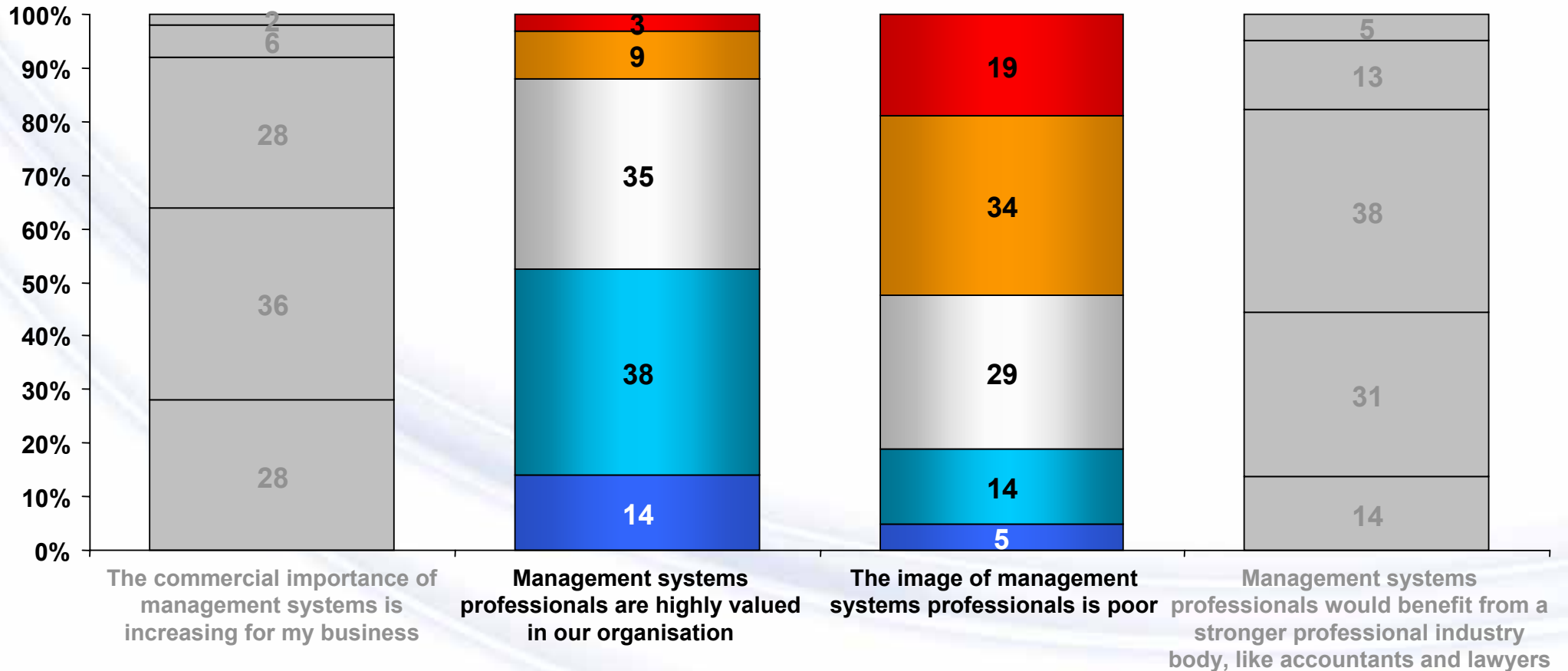
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# The Image of Management Systems Professionals



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Agree strongly

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